Proposed Authority Draft Goals and Objectives With Success Metrics 2025-2026

1. Secure the safety and soundness of the organization.

Goal 1.1. Identify risks.

• Objective:

To identify, assess, and mitigate potential risks that could lead to the loss or compromise of organizational assets and information, ensuring operational continuity, regulatory compliance, and the protection of critical resources (collectively, the "Risk Analysis").

• Measurement:

Performance of Risk Analysis at Audit Committee or Board meeting as evidenced by meeting minutes.

• Standard:

A minimum of one (1) Risk Analysis performed during the fiscal year.

• Achieved: Yes □ No □

Goal 1.2: Promote a culture of ethical collaboration, with a strong focus on cybersecurity awareness and fraud prevention.

• Objective:

To drive ethical leadership and risk awareness practices that prevent fraud and cyber threats, protecting the organization from legal and financial repercussions.

• Measurement:

Board and Team Trainings to be held on ethics, fraud, and cybersecurity.

• Standard:

Schedule Board Trainings on ethics, fraud, and cybersecurity during the fiscal year; Staff to complete quarterly KnowB4 (or similar) training provided by the Authority's technology servicer on a continuing basis; and

Staff to complete trainings required by the Code of Ethics Policy and the Anti-Discrimination, Anti-Harassment and Anti-Retaliation Policy.

• Achieved: Yes □ No □

2. <u>Foster housing programs that promote equitable access to affordable and</u> sustainable housing.

Goal 2.1 Implement or continue strategic initiatives to reinforce focus on the Authority's affordable housing programs.

• Objective:

To facilitate greater availability of affordable housing supply and remove barriers to financing affordable housing in Escambia County.

• Measurement:

Work to finance multifamily units by encouraging applications for multifamily bond issues.

Continue first-time single family mortgage loan program with down payment assistance.

Continue to provide revolving loan program to finance affordable homes in Escambia County.

• Standard:

Staff will continue efforts to obtain private activity bond allocation for use in multifamily projects;

Staff will participate in all scheduled calls for active multifamily issues and will report on progress at Board meetings;

Authority will dedicate at least \$2,000,000 toward originating first or second mortgage loans for first time homebuyers by purchase of mortgage backed securities for investment and warehousing or for resale in the public markets; and

Authority will appropriate at least \$2,000,000 for a revolving fund to make 0% loans for affordable housing in Escambia County.

- Achieved (Single Family Program): Yes \square No \square
- Achieved (Revolving Loan Program): Yes □ No □

3. Stewardship of Authority Infrastructure

Goal 3.1 Optimize the organization's workforce capabilities while improving physical infrastructure to support long-term sustainability.

• Objective:

To develop succession plans for staff positions at multiple levels and optimize the Authority's investment in salary and benefits.

• Measurement:

Assessment of all functional duties and responsibilities to realign staff goals and training in financial processing, housing operations, technology, professional communication, and marketing, as necessary.

• Standard:

The Authority should continue to perform assessment of functional duties and responsibilities, realign staff goals and training as necessary, and continue staff training for succession planning during the 2025/2026 fiscal year.

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Goal 3.2: Compliance and Safety Review.¹

• Objective:

To ensure safe and effective working conditions for staff.

• Measurement:

Review and update as necessary emergency plans and equipment assigned to staff to be used in the performance of Authority tasks.

• Standard:

Annual performance of technical review and audit of equipment and systems; Replacement of obsolete computer equipment on formal schedule; and Annual review and update of safety plans and processes for emergencies.

• Achieved: Yes □ No		∃No∣	Yes l	:	Achieved:
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